

We have built a solid reputation for delivering highly efficient solar systems over the past 25 years.

Working with our clients to help them decarbonise their operations drives us to be innovative and professional across all aspects of our work, always looking at ways in which we can help drive down their energy costs and increase energy stability & security.

Whilst we deliver solar PV and battery storage, it is our own solar thermal system and our car park canopy structures that set us apart from others.

This brochure summarises our Aftercare information.

**SOLAR UK**  
**AFTERCARE**

SOLAR UK MANUFACTURES, SUPPLIES, INSTALLS, *SERVICES AND MAINTAINS*,  
FULLY ACCREDITED SOLAR SYSTEMS, SPECIFICALLY FOR THE UK CLIMATE.

**“** When we established SolarUK in East Sussex, our intention was to build a solar business that offered its customers excellent products and Aftercare, at a competitive price.

Many competitors have since come and gone, but we are proud that we continue to build our business, and we hope that we can help you with your own energy project **”**

Duncan Lee - Founder & Technical Director

Solar PV and solar thermal systems are valuable energy assets, but they are not maintenance-free. Regular care is essential to keep them safe, efficient, and compliant and their electrical systems must meet strict safety standards to ensure reliability, protect against hazards, and deliver optimal performance.

While these systems are designed to last 25+ years, factors such as dirt build-up, weather exposure, and environmental wear can significantly impact efficiency if left unchecked.

Our AFTERCARE proactive maintenance helps safeguard your investment and maximize energy output.

## Solar PV

Our PV servicing includes:

- A full check of all internal system components.
- Inverter – cleaning to remove any accumulated internal dust
- A panel and mounting system review
- Generation check to make sure you're getting what the system is capable of
- Final system status report and recommendations.

**Electrical system inspection and maintenance**

Accredited with NICEIC under the Domestic Installer Scheme, we provide services for domestic customers, in compliance with Part P of Building Regulations, including:

- Consumer unit replacements/upgrades.
- Additional circuit installations.
- Electrical condition reports.

We offer 3 levels of AFTERCARE support for solar PV and battery energy systems, all of which are based on a single annual site visit

**Essential Care** : maintenance for PV system health

**Essential Care+** : maintenance for PV and battery system health

**Complete Assurance** : system health, electrical compliance, essential PV and battery care, panel cleaning

At all levels, we provide you with a post-visit system status report and any recommendations for remedial works.

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## Solar Thermal

### Maximize Your Solar Thermal System's Performance with Our Expert Care

Your solar thermal system is a smart investment, and we want to make sure it delivers peak efficiency year after year. Regular maintenance is essential to keep your system running smoothly and to protect your investment.

#### Why Service Matters

System pressure, air locks, and inhibitor levels can all impact performance. An annual service ensures your system operates at its best, saving you money and avoiding costly repairs.

We offer 2 levels of AFTERCARE support for solar thermal systems, all of which are based on an annual frequency

#### **Essential Thermal Care**

:maintenance for system health

#### **Complete Thermal Assurance**

:system health and remote monitoring for peace of mind

#### Additional

System Flush: A complete system flush every 5 years to remove residue and refill with fresh inhibitor—recommended for optimal performance.

At all levels, we provide you with a post-visit system status report and any recommendations for remedial works.

## 25 Years of Solar UK

- Solar technology experts
- Employ our own installer teams
- More than 4,500 customers
- Manufacturing our own solar thermal system
- MCS accredited
- NICEIC accredited
- CHAS Elite



## Trust Solar UK

SolarUK is an MCS-accredited installer for both solar PV and solar thermal and has been, continuously, since 2011.

We are CHAS Elite accredited, we abide by the Renewable Energy Consumer Council guidelines, and we are NICEIC registered.

We are on the tender list for both main and sub-contracted work with major construction companies and have worked on many headline projects in the UK.

We have been in the industry, as the same company, for nearly a quarter of a century.

It takes time to build genuine trust. You can trust Solar UK.

**SOLAR UK**  
**AFTERCARE**

For further details on how we can help you please contact the  
Aftercare department.

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## OUR CLIENTS BENEFIT FROM OUR AFTERCARE AND COMMITMENT

**“** *I have worked with Solar UK a few times now, and they have again delivered an excellent project for my client. The installation team, and the overall communications from start to finish, were first class* **”**